## **RENTAL EQUIPMENT SETUP GUIDE**

## **Cudy AC1200 4G/LTE Router**

#### **Shipment Content:**

1 x Protective Case

1 x 4G LTE Router

1 x Power Adapter



#### **Quick Setup:**

1. Plug in the Power cable and the router will turn On. Allow 2-5 minute for the Center LED to light up solid blue when connected to 4G (pictured below). If the LED lights up solid purple, it is connected to 3G.

Do Not Touch the SIM Card or Reset button.



- 2. **Plug in a DHCP hard line** from the venue into the router's <u>LAN4/WAN</u> port. *Skip this step if using Mobile Internet from the provided SIM Card.*
- 3. Place all 4 antennas in an upward position.

- 4. Connect your wired devices. (e.g., Ethernet enabled Printer) Plug in the Ethernet Cable (RJ45) to the back of the router into any of the LAN ports, 1-3. Plug the other end of the cable into a printer or PC. This device allows you to connect to 3 wired devices via Ethernet.
- 5. **Connect your <u>wireless</u> devices (e.g. Tablet / PC)** Search with your device for the SSID (Wireless Network Name) on the bottom of the router along with the password in your *Important Documents Folder* to connect wirelessly.

# RENTAL EQUIPMENT SETUP GUIDE

# **Cudy AC1200 4G/LTE Router**

### **Troubleshooting:**

### What if...

the router does not power up?	Please make sure the power cable is properly installed on both ends.
I want to change to a hardline DHCP connection?	Please make sure to plug in the venue's DHCP hard line into LAN4/WAN.
I want to change to 4G LTE instead of DHCP?	Please unplug the DHCP hardline from port WAN/LAN4 and allow the router 2-5 to establish a connection to cellular data.
my connected device (e.g. printer, PC) is not getting an IP address?	No devices should be connected to Port 4 and please verify the connection on both ends.  Verify the status light is blue or purple. If problem persists power cycle both units.
the status light is Blinking Red?	The Router is starting up, please give it some time to connect.
the router light is Solid Red?	The router is not connecting to Cellular; -Please make sure you waited 2-5 minutes at least for a connection to be madeConfirm the SIM card is properly installedTry relocating the router closer to the outside for better reception.